

REQUEST FOR COMPENSATION

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CHECKLIST

- ☐ Personal signature (in case of minors, all parents sign)
- ☐ Booking confirmation of the trip incl. travel price
- ☐ Information (e.g. reimbursement offered, evidence of costs, replacement flight).

Partnernumber

BOOKING DATA

Opponent - airline, tour operator, hotel, rental company, etc.

Booking number / flight number / travel date / flight date

PROBLEM

- ☐ Compensation for delay, cancellation, denied boarding, schedule change, rescheduling or rerouting
- ☐ Reimbursement of costs of replacement transportation
- ☐ Reimbursement of additional costs incurred, such as meals, accommodation, transfer

- ☐ (Partial) refund of airfare due to denied boarding, cancellation, downgrade or no-show (taxes and fees)
- ☐ Compensation for baggage: delay, damage, loss
- ☐ Claims from package travel contract

PROBLEM DESCRIPTION

TRAVELLER

☐ Ms ☐ Mr ☐ Div ☐ Minor (2 - 17 years old)

Name

First name

Street, house number, postal code, city

E-mail address (if not available enter phone number)

DECLARATION OF ASSIGNMENT

The traveler (cedent) assigns his/her claims as described above under the EU Passenger Rights Regulation (EC) No. 261/2004, The Air Passenger Rights and Air Travel Organisers' Licensing (Amendment) (EU Exit) Regulations 2019, Montreal Convention or under the relevant provisions of the German Civil Code (BGB) against the opponents designated above to Passengers friend GmbH (assignee). This also includes interest claims from the principal claim. The Assignee hereby accepts this assignment. This assignment is based on the General Terms and Conditions of the Assignee, which can be viewed on the reverse side, and in particular the cancellation policy of the Assignee, which are hereby expressly included in the contract and the validity of which the Assignor has taken note of and acknowledges.

The traveler agrees that the assignee starts with the execution of the contract before the expiration of the 14-day revocation period..

If you contact us, we collect and process the data you provide in order to process your request. We process this data without your separate consent either to respond to your request or to fulfill the contract pursuant to Art. 6 I b) DSGVO as well as to contact you regarding the evaluation of our service.

Personal signature

City, date